

February XX, 2022

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Dear XXXX:

I am following up on our conversations about applying for rental assistance. See the below information for the ways you can apply for rental and utility assistance:



### **How can I apply for rental assistance?**

*If you need rental assistance or help with first month's rent and security deposit, you can apply:*

#### **1. Online**

- You can apply for the Emergency Rental Assistance Program (ERAP) online by going to <https://erap.dhs.dc.gov/>

#### **2. Phone**

- ERAP Hotline: (202) 507-6666
  - Call Monday-Friday between 9am-4pm
- United Planning Organization (UPO): (202) 231-7992 or email [UPOCARES@upo.org](mailto:UPOCARES@upo.org) to initiate an application.
- Housing Counseling Services (HCS): (202) 667-7517 or email [erap@housingetc.org](mailto:erap@housingetc.org).
- Salvation Army: (202) 678-9771



### **Who do I call if I have issues with the application?**

*If you have technical challenges with the online application or want to check the status of your application, call the ERAP hotline at (202) 507-6666.*



## How can I get help with utilities?

If...	You should...
You need help paying one or more of the following: <ul style="list-style-type: none"><li>• Pepco (electricity),</li><li>• Washington Gas (gas), or</li><li>• DC Water (water)</li></ul>	Apply to the Low-Income Home Energy Assistance Program ( <b>LIHEAP</b> ). You can apply in two ways: <ol style="list-style-type: none"><li>1. <b>Online:</b> Go to <a href="https://doee.dc.gov/liheap">doee.dc.gov/liheap</a></li><li>2. <b>By Phone:</b> Call 311 and ask for an application</li></ol>
You need help paying your Internet bill.	Apply to the <b>Affordable Connectivity Program</b> : <ol style="list-style-type: none"><li>1. <b>Online:</b> Go to <a href="https://acpbenefit.org/">https://acpbenefit.org/</a></li><li>2. <b>Phone/Mail:</b> Calling (877) 384-2575 and asking for mail-in application.</li></ol>
You need help with utilities.	Call <b>Salvation Army</b> at (202) 678-9771.
You need help with utilities <b>AND</b> You are HIV+.	Call <b>Housing Counseling Services</b> at (202) 900-9471 and leave a voice message.



## What if my landlord is trying to evict me?

*If you want legal help or your landlord is trying to evict you, contact Legal Aid.  
You can apply for help with your legal case in two ways:*

- Call Legal Aid at (202) 628-1161.
- Apply online at <https://legalaiddc.org/online-intake>