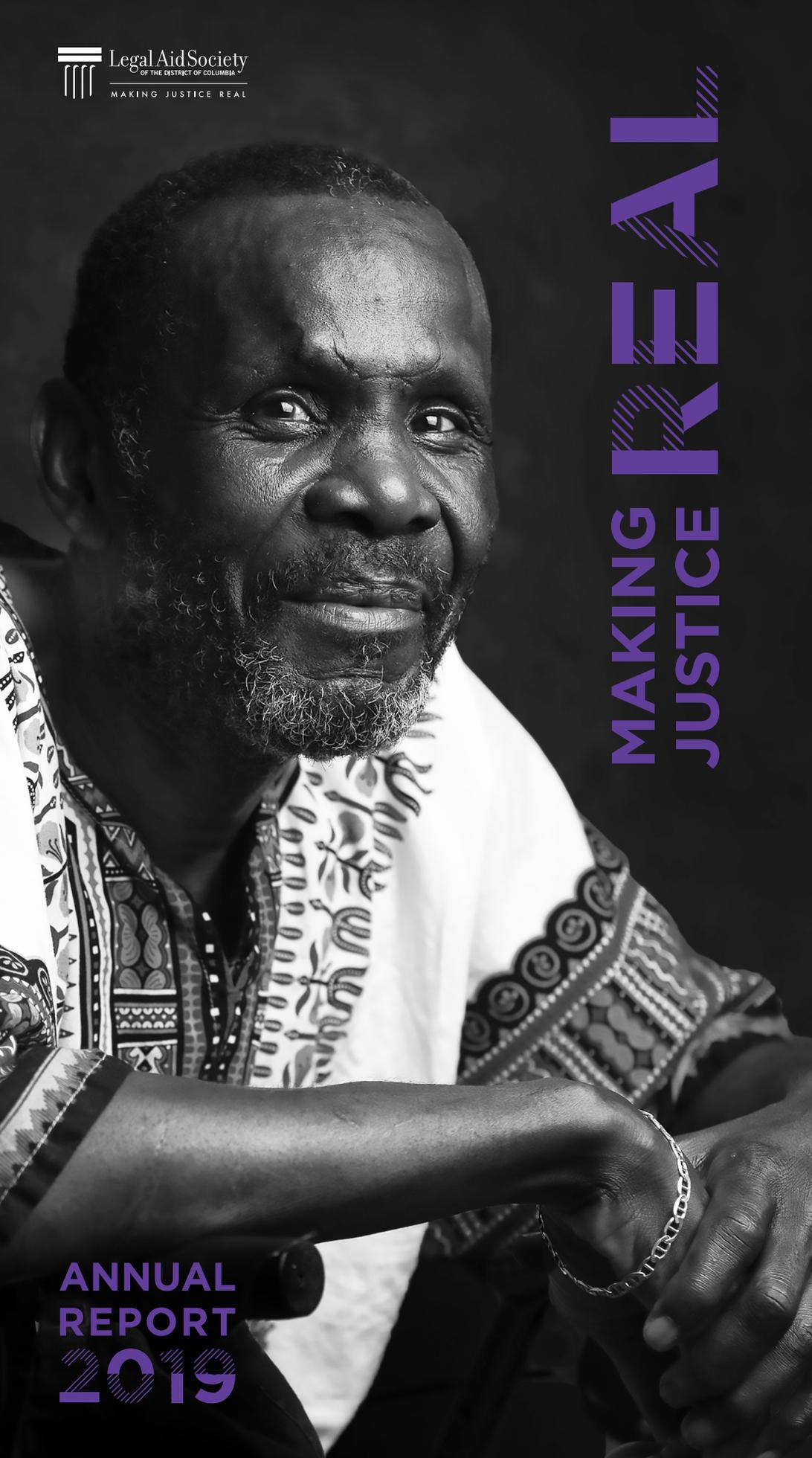




Legal Aid Society
OF THE DISTRICT OF COLUMBIA
MAKING JUSTICE REAL



MAKING **REAL**
JUSTICE

ANNUAL
REPORT
2019

DEAR FRIENDS OF LEGAL AID

Since 1932, Legal Aid has had a singular mission: to *make justice real* — in individual and systemic ways — for low-income DC residents. Never before in the organization’s history have we been able to pursue that mission with a greater intensity, all thanks to supporters like you.

The breadth and scope of your support has truly been eye-popping in 2019. The Servant of Justice Awards Dinner raised a record \$1.5 million. You followed that up with a record \$2.48 million Generous Associates Campaign. And we are hopeful for a record-breaking year-end Annual Appeal!

Legal Aid puts your donations directly to work. We grew to a record 62 attorneys on staff; provided full representation in more than 1,300 cases; affected tens of thousands more through our legislative, appellate, and court reform work; and benefited from almost 45,000 pro bono hours, valued at more than \$28 million.

While the statistics are useful to talk about, especially when they are record-breaking, the work of Legal Aid is far more than what the numbers tell us. That’s why we urge you to read through these stories, review the vibrant photography, and try to get a sense of our lawyers’ day-to-day efforts to *make justice real* for our client community.

Each of the clients we worked with in 2019 has a story that hinged on their decision to seek legal assistance. They fought their landlords, stood up to their abusers, battled government and corporate bureaucracies, and struggled for a better life for their children.

Thanks to you, they didn’t have to fight these battles alone. They had a lawyer by their side when they needed one most. These are their stories.

Sincerely,



David S. Dantzic
President, Board of Trustees
Latham & Watkins

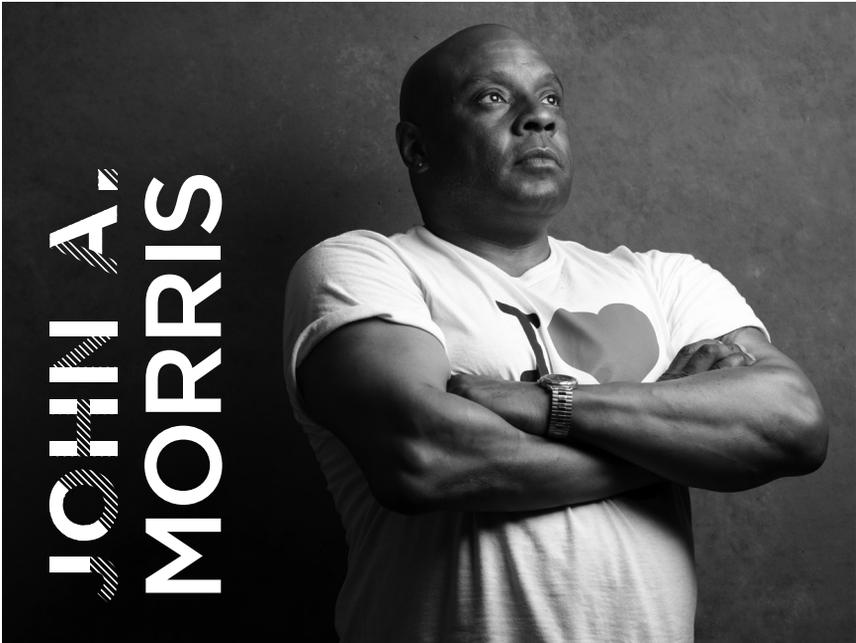


Eric S. Angel
Executive Director
Legal Aid



**Throughout this report, names delineated with asterisks have been changed at the request of our clients.*

FIGHTING ALS, FORECLOSURE, AND CONGRESS



Why do I have to wait five months? ... Some people don't have five months. Some people don't have two months. **We need our money now."**

Two years ago John A. Morris was diagnosed with ALS — often called Lou Gehrig's disease. Around the same time, he lost his job. He immediately applied for Social Security Disability Insurance (SSDI) and was quickly approved, but was **unable to collect any benefits because of a mandatory five-month waiting period.**

This statutorily-mandated waiting period became a major factor in Mr. Morris' sudden financial hardship. Once his savings were depleted, he fell behind on his mortgage payments and was sued for foreclosure.

Mr. Morris found an advocate in Legal Aid Consumer Law Unit Supervising Attorney Jennifer Lavallee. The Consumer Unit is dedicated to helping economically vulnerable DC homeowners avoid the destabilizing effects of foreclosure and save their homes. Jen helped Mr. Morris navigate the complicated procedures in his mortgage foreclosure case. Ultimately, Mr. Morris was approved for a loan modification with monthly payments that were affordable on his fixed income.

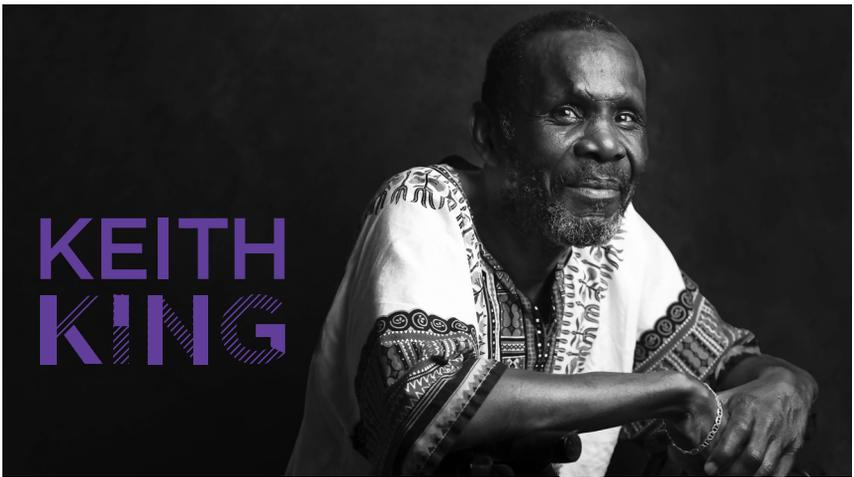
Since his diagnosis and his experience waiting for SSDI, Mr. Morris has worked alongside members of Congress to push for the ALS Disability Insurance Access Act of 2019, a bill that would waive the waiting period for people with ALS to receive their SSDI benefits.

As Mr. Morris put it, "I'm going to Capitol Hill to say, 'You need to sign this thing, so this doesn't happen to other people because there's no reason for that.'"

GENTRIFICATION, EVICTION, AND DISPLACEMENT

The University of Minnesota Law School recently published a study finding that DC “suffered the most widespread low-income displacement of any major central city” with more than 20,000 low-income DC residents having been displaced since 2000.¹

If gentrification is a chief cause of displacement, eviction is often the tool. More than 31,000 eviction cases were brought in DC in 2018 alone. About 9 in 10 DC residents sued for eviction lack legal representation. That’s especially tragic because compared to unrepresented tenants, tenants represented by counsel from Legal Aid and partnering organizations through our path-breaking Housing Right to Counsel Project are **eight times less likely** to have a judgment for eviction entered against them.



If it wasn’t for her, **I would have been homeless again.**”

Keith King, who had spent almost a decade of his life experiencing homelessness, found himself once again facing the prospect of being without housing when he came home to an eviction notice on his door. He was told he had nine days to leave his apartment. Mr. King’s landlord sued him for nonpayment of rent but never notified him of the eviction lawsuit. Further, the allegedly owed rent at the heart of the matter should have been paid by Mr. King’s subsidy provider, which had apparently and unjustifiably stopped making payments.

That’s when Legal Aid Housing Law Unit Staff Attorney Eleni Christidis stepped in. Eleni argued and won a motion to vacate the default judgment that had been entered against Mr. King, thereby stopping the eviction.

At the same time, Legal Aid advocated for Mr. King with the DC Department of Human Services to switch his subsidy provider and to help him find a new apartment. Today Mr. King is in a stable situation, living in the same neighborhood where he grew up — blocks away from his old elementary school — surrounded by friends and family.

¹ Institute on Metropolitan Opportunity, University of Minnesota Law School. *American Neighborhood Change in the 21st Century*. April 1, 2019.

HOLDING LANDLORDS ACCOUNTABLE

Ward 8 resident Gloria Alston had a voucher that covered a portion of her rent, but the DC Housing Authority had recently terminated its contract with her landlord because the apartment repeatedly failed inspection.

There had been multiple sewage floods in the apartment, mold and mildew growing in the carpet, and a bedbug infestation. **Due to the landlord's negligence and failure to fix these problems, Ms. Alston was paying the price.**

"The bedbugs would crawl all over me, and the mice would crawl in the room, and there was a big hole in my wall in my bedroom where the mice would come out," Ms. Alston said.

When Ms. Alston came to Legal Aid's Southeast office at the Big Chair in Anacostia, she was connected to Kirkland & Ellis litigation associates Pat Brown and Paul Suttter. Through a unique partnership with Legal Aid, Kirkland & Ellis not only financially supports our Anacostia office but also has its attorneys conduct initial intake interviews with prospective Legal Aid clients and provide extended pro bono representation.

Once Pat investigated the conditions in Ms. Alston's apartment, they decided to file a civil action for negligence against Ms. Alston's landlord — a potentially time-consuming and resource-intensive action. In the end, the team's zealous advocacy resulted in a favorable settlement for Ms. Alston, enabling her to move into a new apartment free of bedbugs and mold.



Gloria Alston (center) with her Kirkland & Ellis attorneys Paul Suttter (left) and Pat Brown (right)



They made me **feel like family.**"

LEGAL AID GROWTH AND EXPANSION



CONSUMER

- One New Staff Attorney
- One New Legal Assistant



Zenia Laws
Staff Attorney



Working in such a **supportive environment** has helped me develop into a more effective advocate for justice.”



FAMILY/DV

- Three New Staff Attorneys



June Lee
Staff Attorney



I'm in awe of my clients' **grace, resilience, and especially of their courage** to stand up to their abusers.”

REENTRY JUSTICE



Satcha Robinson
Skadden Fellow

Legal Aid's Reentry Justice Project provides holistic, wrap-around legal services to individuals experiencing barriers from a criminal record.

Satcha Robinson, who joined Legal Aid to expand the project's reach, has helped clients seal their records and access housing, employment, and public benefits.

With increased resources from the DC government, the District of Columbia Bar Foundation, and thousands of private supporters, Legal Aid has dramatically grown our work, and our impact. In fact, over the last two years alone, we have expanded our legal staff by 18 positions:



HOUSING

- Five New Staff Attorneys
- Two New Legal Assistants
- One New Case Manager



Matthew Boucher
Staff Attorney



We'll do **whatever we can** to help our clients keep their homes."



PUBLIC BENEFITS

- One New Staff Attorney
- One New Volunteer Staff Attorney



Ashley Moore
Staff Attorney



People shouldn't need a lawyer to get the benefits **they're entitled to under the law**, but when they do, Legal Aid is here to help."

TWO NEW DEPUTY LEGAL DIRECTORS



Heather Latino
Deputy Legal Director



Jennifer Mezey
Deputy Legal Director

TWO DC MOTHERS FIGHT DOMESTIC ABUSE

Tamika Hayes is a lifelong resident of the DC area. She earned BA and MBA degrees from the University of Maryland, works for the DC government, owns her home in Southeast DC, and has raised three smart, kind, and talented teenagers.

But she has also faced many challenges along the way. Ms. Hayes and her children endured years of chaos, violence, and cruel behavior at the hands of her now-ex-husband, who is the children's father. With Legal Aid's help, Ms. Hayes obtained a Civil Protection Order and filed for divorce and custody.

Our Domestic Violence & Family Law Unit attorneys help survivors get to safety and **secure their independence from their abusers**, something that is exceptionally difficult without legal assistance.

During her divorce trial, Ms. Hayes testified over the course of four days, telling her harrowing story of decades of abuse. She explained how, despite countless separations over the years due to incidents of violence, she struggled to break the cycle of violence because — with the children's expenses, her mortgage, and student loans piling up — financial security felt impossible to achieve on her own.

Ms. Hayes was victorious on all counts. And in recognition of her bravery and perseverance, Legal Aid presented Ms. Hayes with the Partnership Award at the 2019 Servant of Justice Awards Dinner.



From the beginning, my Legal Aid team **never made me feel that I had to fight this battle alone.**





Maryam Casbarro of Davis Wright Tremaine LLP (left) and Fatoumata Niang



That’s why I’m **here smiling.**”

Fatoumata Niang, who is originally from Senegal, and her ex-husband were married less than a year before separating. Their marriage was rife with abuse as Ms. Niang’s ex-husband incessantly questioned her intelligence, controlled her finances and social life, and physically abused her.

After Ms. Niang became pregnant, her ex-husband’s behavior worsened. He never attended a prenatal appointment with her and attempted to postpone her labor induction because of his work schedule, even as the doctor warned that a delay posed a significant risk to Ms. Niang’s life and the life of their child.

Enter Maryam Casbarro of Davis Wright Tremaine LLP, who agreed to represent Ms. Niang in the divorce case, as well as in the child support case and custody battle for their eight-month-old baby. Maryam was steadfast in her support of Ms. Niang, even briefly returning from parental leave so she could represent Ms. Niang at trial.

Both Maryam and Ms. Niang’s resilience paid off. The judge granted a divorce and awarded child support and custody on terms that were favorable to Ms. Niang. While both parties have joint physical and legal custody of their child, Ms. Niang has tie-breaking authority in the event of an impasse on matters relating to childcare, education, or healthcare.

In spite of the chaos, Ms. Niang has taken control of her destiny. As Maryam put it, “When I met Fatou she hardly spoke English, and now she’s enrolled in college, she’s paying all her bills, she’s no longer dependent on her husband. **She’s a leader in her community.**”

PUSHING FOR SYSTEMIC CHANGE: APPELLATE, COURT, AND POLICY ADVOCACY

In our original mission statement, Legal Aid’s founders enshrined the organization’s commitment “to promote measures for the legal protection” of low-income DC residents. That commitment to *making justice real* in systemic ways continues to this day through our **Barbara McDowell Appellate Advocacy Project**, court reform efforts, and legislative and regulatory advocacy.



S.P. V. MCCORMICK & SCHMICK’S SEAFOOD

Ms. P. applied for unemployment insurance after she quit her job as a server because she thought her employer was stealing some of her tips, upon which she made her living. The District agency denied her claim, finding that she lacked “good cause” to quit her job. Legal Aid represented her on appeal and the Court reversed the agency’s decision, holding that Ms. P. could reasonably quit her job under these circumstances and still receive unemployment benefits.



J.B. V. DC DEPARTMENT OF HUMAN SERVICES

For nine months, Ms. B. did not receive the full amount of food stamps for which her household was eligible because the DC Department of Human Services failed to assist her in verifying that her daughter had lost her job. Legal Aid is fighting the District’s refusal to apply its own statute that plainly entitles Ms. B. to retroactive benefits and to comply with federal law that obligates it to assist Ms. B in verifying her changed income.



WAGE GARNISHMENT REFORM PASSED

A multi-year effort to reform the District’s outdated wage garnishment law resulted in the passage of the Wage Garnishment Fairness Amendment Act in December 2018. Among a number of protections, the new law protects workers earning up to \$560 each week from garnishment, and ties protection from wage garnishment to future increases in the District’s minimum wage.



IN FORMA PAUPERIS PETITIONS

Legal Aid worked with the DC Courts to reform the *In Forma Pauperis*, or fee waiver application and process. Waiving court fees is critical, particularly for *pro se* litigants for whom the fees present a substantial hardship and would make it impossible for them to have equal access to the court system. Legal Aid and our partners helped revise the process to ensure that it is administered fairly and to minimize the amount of sensitive financial information placed in the public record. In the coming year, Legal Aid will advocate for legislative changes to bring the District in line with other jurisdictions that automatically waive fees for a broader subset of low-income litigants.

ENDING UNFAIR DRIVER'S LICENSE SUSPENSIONS

In coalition with other advocates, Legal Aid successfully pushed for a legislative reform at the DC Council to end the unfair suspension of driver's licenses for nonpayment of certain types of civil judgments. The new law will have a huge impact on people like Jeffrey Trull.



Legal Aid **came to my rescue.**"

With experience in construction and repair work, Mr. Trull's employment has long depended on his ability to drive a truck. So when he realized he could not renew his driver's license because of an old unpaid civil judgment entered eleven years ago, **he knew his livelihood was at stake.**

The judgment at issue was the result of a small claims case filed by an insurance company for damage from a car accident. But Mr. Trull had never known about the case — he had allegedly been served at an address he had moved away from several years earlier. He came to Legal Aid for assistance, and we helped him get the judgment vacated and the case dismissed.

With the judgment vacated, the court case behind him, and the barrier to getting his driver's license removed, Mr. Trull was able to start a new full-time job and steer his life forward once again. And with the recent legislative reform, others like Mr. Trull will no longer have their licenses unfairly suspended in the first place.

PRESERVING CRITICAL HOME HEALTH CARE SERVICES

Earlier this year, **more than 800 DC residents' Medicaid home health benefits were reduced or terminated** after the District hired a new contractor and started using a new assessment tool to determine eligibility.



Legal Aid served my needs one hundred percent.”

Leticia Flores*, a 92-year-old DC resident who has been honored for her public service and activism, was one of them. Through the Medicaid Elderly Persons with Disabilities (EPD) Waiver Program, Ms. Flores receives Personal Care Aide (PCA) in-home services for 16 hours a day, seven days a week. These services are essential to her health and dignity. However, she was recently reassessed by the Department of Health Care Finance (DHCF) for PCA services and her hours were reduced to 12 hours a day.

After her assessment, Ms. Flores came to Legal Aid to seek assistance with challenging this reduction in services. She was part of a wave of clients who came to Legal Aid seeking help, alerting our attorneys to how the new process was making a significant impact on our client community. With the help of Public Benefits Unit Staff Attorney Aida Fitzgerald, Ms. Flores requested a fair hearing challenging the reduction and asked to continue to receive her original allotment of services pending a hearing.

After Aida helped Ms. Flores navigate a series of legal obstacles that included reviving her case after dismissal, DHCF changed its tune and agreed to provide Ms. Flores with in-home services 16 hours a day, seven days a week.

Legal Aid and our law firm partners are representing dozens of clients like Ms. Flores in these cases and will continue to work on systemic solutions to DC's new home health care crisis.

REVERSING DISABILITY DENIALS

The appeals process for Social Security Disability Insurance (SSDI) benefits is lengthy and complicated — especially without legal representation.

Costello Tobias is in his early 60s and can no longer work due to his physical health conditions. He has arthritis in both of his shoulders, high blood pressure (which has been difficult to manage with medication and frequently makes him feel agitated), pain in his knees and lower back, and symptomatic epilepsy. His seizures come without warning and sometimes make him black out.

Prior to the worsening of his conditions, Mr. Tobias was very active — he worked as a phlebotomist for 18 years, and played basketball or went running every day. Now when he tries to get outside and walk he can only go short distances. Sometimes even when he is lying or sitting down, his body seizes up in pain.

When Mr. Tobias applied for SSDI benefits he was denied, so he appealed the decision, requesting a hearing by an Administrative Law Judge (ALJ). Shortly thereafter Mr. Tobias came to Legal Aid. We referred him to Daniel Wolf of Gilbert LLP. He enthusiastically agreed to represent Mr. Tobias. At the hearing, the ALJ determined that Mr. Tobias is disabled and awarded him full benefits, thereby **giving him the insurance benefits he needs and is entitled to by law.**



Costello Tobias (center) with his Gilbert LLP pro bono team Alyssa Bonesteel (left) and Dan Wolf (right)



Go down to Legal Aid! **They're going to help you."**

PROTECTING DC'S LOW-INCOME HOMEOWNERS



Shirley **was a pitbull!**"

Legal Aid's Consumer Law Unit has been working to protect homeowners and consumers in DC for more than a decade, with foreclosure prevention a significant part of our practice.

Alvonette Grimes was on the verge of losing her home when she came to Legal Aid. Years earlier, Ms. Grimes suffered a debilitating car accident which left her temporarily unable to work. As happens far too frequently after a medical hardship of this type, Ms. Grimes fell behind on her mortgage payments. Upon returning to work, Ms. Grimes knew she could get back on track with her mortgage — she simply needed a plan. However, the mortgage company denied her multiple applications and appeals for a loan modification. The mortgage company was difficult to work with and insisted on detailed, virtually inexplicable, profit and loss statements in order to review her for home retention options.

One day, when Ms. Grimes was on the phone with the mortgage company, a process server knocked on her door and threw an envelope in her face. She had been served with a court summons for the foreclosure of her home. **Ms. Grimes was overwhelmed. But she didn't give up.** That's when she found Legal Aid.

Together, Ms. Grimes and Legal Aid Consumer Law Unit Senior Staff Attorney Shirley Horng worked to submit yet another loan modification application. With a lawyer by her side, Ms. Grimes' payment plan was approved. Today, three years after she first fell behind, Ms. Grimes is not only current on her mortgage; she's making long hoped-for renovations to her home.

CONSUMER

In 1995, Ruby Short achieved her dream of buying a small home to settle down in with her family. Ms. Short faithfully paid her mortgage every month for more than two decades but then faced a temporary financial setback, causing her to fall behind on the payments. Ms. Short sought a loan modification, but her request was denied on the ostensible basis that she could only receive a modification every 24 months.

However, Ms. Short had not received a modification within this 24-month period. **The mortgage company, due to its own error, mistakenly denied her application,** leaving her on the brink of foreclosure.

Legal Aid Consumer Law Unit Staff Attorney Zack Hill successfully appealed the denial Ms. Short had received and she became the recipient of both a loan modification and funds from a federal mortgage assistance program. With the foreclosure case dismissed, Ms. Short is now able to make affordable monthly payments going forward. Ms. Short is no longer in danger of foreclosure and can sleep easy knowing her home is safe.



He's my **angel.**"



THIRTY YEARS HONORING SERVANTS OF JUSTICE

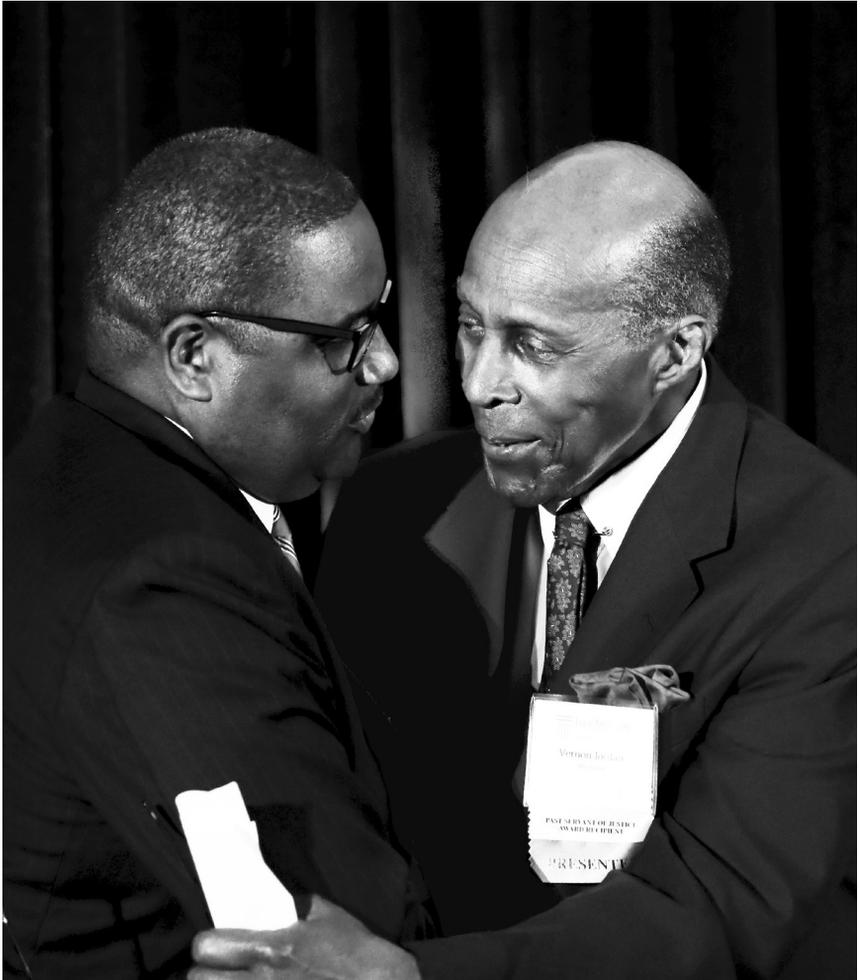
On April 25, 2019, Legal Aid held our 30th Servant of Justice Awards Dinner, honoring **Anthony Pierce**, Partner in Charge of the DC office of Akin Gump and a former President of Legal Aid's Board, and **Judy Lichtman**, former Executive Director of the National Partnership for Women & Families, who helped lead the fight for the Pregnancy Discrimination Act of 1978 and the Family and Medical Leave Act (FMLA) of 1993.

The Dinner raised a record \$1.5 million for Legal Aid, thanks to all of our sponsors and to the collective efforts of co-chairs Kwaku Akowuah of Sidley Austin LLP, Richard Byrne of Exxon Mobil Corporation, Graeme Bush of Zuckerman Spaeder, Martha Dantzig of Quicksilver Productions, Tracy-Gene Durkin of Sterne Kessler, and Peter Thomas of Simpson Thacher & Bartlett LLP.



Tony Pierce **epitomizes what it takes to make justice real.**

- Vernon Jordan, presenting the award to Tony Pierce.



Tony Pierce embracing his longtime friend and mentor Vernon Jordan. Photo by Glenn Cook



Judy Lichtman with Legal Aid Executive Director Eric Angel (left) and Board President David Dantzig (right). Photo by Glenn Cook

 It's truly humbling to receive this award from **a group of lawyers who are real life heroes.** – Judy Lichtman

FINANCIAL STATEMENT

(1/1/2018 TO 12/31/2018)

REVENUE

Adjusted Grants and Contributions	\$	6,028,397
Contributed Services	\$	28,195,939
Special Events	\$	1,030,307
Investment Income	\$	36,217
Total Revenue	\$	35,290,860
Contributions to Endowments	\$	33,500
Total Revenue Less Endowment Gifts and Contributed Services	\$	7,061,421

EXPENSES

Program Services	\$	33,552,982
Management and General	\$	596,377
Fundraising	\$	616,706
Total Expenses Less Contributed Services	\$	6,570,126

Please visit www.LegalAidDC.org to see our complete audited financial statement and IRS Form 990.

GENEROUS ASSOCIATES CAMPAIGN

In 2019, Legal Aid's Generous Associates Campaign once again broke records by raising an astounding \$2.48 million — besting last year's record-breaking Campaign by more than \$300,000! This annual fundraising drive is spearheaded by associates at law firms across DC and raises roughly one-third of Legal Aid's budget every year. Thank you to all of the associates, and our two Honorary Chairs, Susan Davies and Neil Eggleston of Kirkland & Ellis, for contributing your time, energy, and generosity to this Campaign and to Legal Aid.

2019 TOP FUNDRAISING FIRM COMPETITION RESULTS

301 + ATTORNEYS

Latham & Watkins
\$212,911

WilmerHale
\$151,644

Williams & Connolly
\$142,278

Venable
\$70,832

Crowell & Moring
\$59,211

251 – 300 ATTORNEYS

Skadden
\$84,010

Step toe
\$74,000

Sidley Austin LLP
\$56,697

Jones Day
\$47,167

Akin Gump
\$19,623

201 – 250 ATTORNEYS

Kirkland & Ellis
\$82,829

Mayer Brown
\$70,588

Wiley Rein
\$40,767

Arent Fox
\$18,536

151 – 200 ATTORNEYS

Pillsbury
\$49,938

King & Spalding
\$33,280

Dentons
\$26,833

Perkins Coie
\$10,848

Hunton Andrews Kurth
\$10,589

101 – 150 ATTORNEYS

Orrick
\$100,878

Alston & Bird
\$49,894

Baker Botts
\$32,920

Dechert
\$25,564

Morrison & Foerster
\$22,920

51 – 100 ATTORNEYS

Kelley Drye
\$67,506

Paul Weiss
\$56,501

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\$43,160

Simpson Thacher & Bartlett LLP
\$39,880

Katten
\$35,161

1 – 50 ATTORNEYS

Wilkinson Walsh + Eskovitz
\$56,644

Zuckerman Spaeder
\$33,537

Bryan Cave Leighton Paisner
\$30,309

Debevoise & Plimpton
\$30,088

Gilbert LLP
\$18,165

2019 GENEROUS ASSOCIATES CAMPAIGN CO-CHAIRS

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LEADERSHIP CABINET

ANNUAL LAW FIRM, CORPORATE, AND FOUNDATION GIFT RECOGNITION PROGRAM

The Leadership Cabinet recognizes our most generous organizational supporters (9/1/2018 to 8/31/2019).

PLATINUM PATRON

\$75,000 & Above

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GOLD PATRON

\$50,000 to \$74,999

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\$20,000 to \$29,999

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**Represents law firms participating in the DC Access to Justice Commission's Raising the Bar in DC Campaign.*

Special thanks as well to our government supporters: the DC Council, the DC Office of Victims Services & Justice Grants, the DC Department of Insurance, Securities and Banking, and the Executive Office of the Mayor.

MAKING JUSTICE REAL GIVING CIRCLE

//// ANNUAL GIFT RECOGNITION PROGRAM

The Making Justice Real Giving Circle recognizes our most generous individual donors (9/1/2018 to 8/31/2019).

GUARDIAN

\$50,000 & Above

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Stracener Dantzig

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\$20,000 to \$49,999

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Toby Singer
Abid Riaz Qureshi
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