



KNOW YOUR RIGHTS

Rental and Utility Assistance in DC

How can I get help with rent?

If you need help with back rent or your first month's rent and security deposit, you can apply for the Emergency Rental Assistance Program (ERAP). **ERAP accepts limited applications at different times of the year.** Please visit erap.dhs.dc.gov for more information about the program, how to qualify, **when ERAP is accepting new applications**, or to check on the status of a current or pending application.

If you have trouble with the online application or want to check the status of your application, **call the ERAP hotline at 202-507-6666.**

How can I get help with utilities?

If you need help with bills from Pepco (electricity), Washington Gas, or DC Water:

- Apply for the **Low-Income Home Energy Assistance Program (LIHEAP)** at doee.dc.gov/liheap
- Apply for the **Utility Discount Programs (UDP)** at doee.dc.gov/udp
 - If you have trouble applying for LIHEAP or UDP online, call 311 for help
- Contact the **Salvation Army**
 - Wards 1-6: 202-332-5000
 - Wards 7-8: 202-678-9711

If you need help paying for internet or phone services:

- Apply to the **USAC Lifeline Program** online at lifelinesupport.org or call 800-234-9473 and ask for a mail-in application



IF YOU ARE HIV+ AND NEED RENTAL OR UTILITY ASSISTANCE: Call the Metropolitan Housing Access Program (MHAP) at 202-667-2681 to see what help may be available to you

Updated September 2026

Need legal help?

Visit www.legalaiddc.org/help