



May XX, 2022

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Dear XXXX:

I am following up on our conversations about applying for rental assistance. See the below information for the ways you can apply for rental and utility assistance:



### **How can I apply for rental assistance?**

*If you need rental assistance or help with first month's rent and security deposit, you can apply:*

#### **1. Online**

- You can apply for the Emergency Rental Assistance Program (ERAP) online by going to <https://erap.dhs.dc.gov/>
- To apply, make an account by clicking "Register" on the top righthand side of the page or going to <https://erap.dhs.dc.gov/Account/Register>.

#### **2. Phone**

- ERAP Hotline: (202) 507-6666
- Call Monday-Friday between 9am-4pm



### **Who do I call for updates or help with my application?**

- ERAP Hotline: (202) 507-6666



## What happens after I apply?

When you apply for ERAP, your application will be sent to one of six providers who will review your application. They will reach out to you if they need more information. You can find their contact information here:

<https://erap.dhs.dc.gov/FAQs>



## How can I get help with utilities?

If...	You should...
You need help paying one or more of the following bills: <ul style="list-style-type: none"> <li>• Pepco (electricity),</li> <li>• Washington Gas (gas), or</li> <li>• DC Water (water)</li> </ul>	Apply to the <b>Low-Income Home Energy Assistance Program (LIHEAP)</b> . You can apply in two ways: <ul style="list-style-type: none"> <li>• Online: Go to <a href="https://doee.dc.gov/liheap">doee.dc.gov/liheap</a></li> <li>• By Phone: Call 311 (press 4) and ask for an application</li> </ul>
You need help with utilities.	Contact the <b>Greater Washington Urban League</b> : <ul style="list-style-type: none"> <li>• Email: <a href="mailto:uintake@gwul.org">uintake@gwul.org</a></li> <li>• Phone: (202) 792-2554</li> <li>• Website: <a href="http://www.gwul.org/utility-assistance">www.gwul.org/utility-assistance</a></li> </ul> Contact <b>Salvation Army</b> : <ul style="list-style-type: none"> <li>• Residents of wards 1-6 call (202) 332-5000</li> <li>• Residents of wards 7-8 call (202) 678-9771</li> </ul>
You need help with utilities <b>AND</b> you are HIV+.	Call <b>Housing Counseling Services</b> at (202) 900-9471 and leave a voice message or email <a href="mailto:mhap@housingetc.org">mhap@housingetc.org</a> .
You need help with utilities <b>AND</b> you are a veteran.	Call <b>Housing Counseling Services</b> at (202) 667-7565 and leave a voice message or email <a href="mailto:ssvfprogram@housingetc.org">ssvfprogram@housingetc.org</a> .



## How can I get help with my internet and phone service?

If...	You should...
You need help paying your Internet bill.	Apply to the <b>Affordable Connectivity Program</b> : <ul style="list-style-type: none"><li>- Online: Go to <a href="https://acpbenefit.org/">https://acpbenefit.org/</a></li><li>- Phone/Mail: Calling (877) 384-2575 and asking for mail-in application.</li></ul>
You need help paying your phone or internet service.	Apply to <b>Lifeline</b> : <ul style="list-style-type: none"><li>- Online: <a href="https://www.lifelinesupport.org/">https://www.lifelinesupport.org/</a></li></ul> Apply directly to a provider in DC: <ul style="list-style-type: none"><li>- <b>Access Wireless</b>: Call (888) 900-5899 or go to <a href="http://www.accesswireless.com">www.accesswireless.com</a></li><li>- <b>Assurance Wireless</b>: Call (888) 321-5880 or go to <a href="http://www.assurancewireless.com">www.assurancewireless.com</a></li><li>- <b>SafeLink Wireless</b>: Call (800) SAFELINK (800-723-3546) or go to <a href="https://www.safelinkwireless.com/">https://www.safelinkwireless.com/</a></li></ul>



## What if my landlord is trying to evict me?

Contact a lawyer for help. You can contact:

1. Landlord Tenant Legal Assistance Network (LTLAN)
  - Call (202) 780-2575
2. Legal Aid
  - Call (202) 628-1161
  - Apply online at <https://legalaiddc.org/online-intake>